

**Appalachian Hearing & Balance**  
1242 Hockman Pike  
Bluefield, VA 24605  
[www.MountainEars.com](http://www.MountainEars.com)  
(276)326-3890

*Instructions for VNG testing*

- 1. If your appointment is before 12:00 pm do not eat breakfast. If your appointment is after 12:00pm do not eat lunch. (If you are a diabetic go ahead and eat at your scheduled time)**
- 2. DO NOT take any unnecessary medication for 24 hours, this includes Antivert, Meclizine, sleeping pills, pain medication and Depressants. (Heart and blood pressure medications are fine).**
- 3. Abstain from alcohol for 48 hours before testing. No coffee, caffeine or sodas the day of the test.**
- 4. No make-up (including mascara and eye liner). You will be asked to remove glasses and/or contact lenses before testing.**
- 5. Do not smoke two hours before the test.**
- 6. Wear loose, comfortable clothing and flat heeled shoes for the test.**
- 7. You will have a follow up appointment to go over the results.**

**IF YOU NEED TO CANCEL YOUR APPOINTMENT PLEASE DO SO 24 HOURS PRIOR TO YOUR APPOINTMENT TIME OR YOU WILL BE CHARGED A \$100.00 OFFICE FEE.**

**Appalachian Hearing & Balance  
Doctors of Audiology  
1242 Hockman Pike  
Bluefield, VA 24605  
(276)326-3890**

**Dizziness Questionnaire**

Name: \_\_\_\_\_ Date: \_\_\_\_\_

*Please answer ALL of the following questions by circling yes or no*

- |     |   |       |      |                  |
|-----|---|-------|------|------------------|
| 1.  | Light headedness  | Yes   | No   |                  |
| 2.  | Swimming sensations in your head  | Yes   | No   |                  |
| 3.  | Blacking out  | Yes   | No   |                  |
| 4.  | Loss of consciousness   | Yes   | No   |                  |
| 5.  | Tendency to fall  | Right | Left | Forward/Backward |
| 6.  | Objects spinning or turning around you  | Yes   | No   |                  |
| 7.  | Sensation that YOU are turning or spinning inside,<br>with outside objects remaining stationary | Yes   | No   |                  |
| 8.  | Loss of balance when walking veering to the   | Right | Left |                  |
| 9.  | Headache  | Yes   | No   |                  |
| 10. | Nausea  | Yes   | No   |                  |
| 11. | Vomiting  | Yes   | No   |                  |
| 12. | Pressure in your head   | Yes   | No   |                  |

*Please circle the answer that best applies to you*

- |     |                                |           |             |          |    |
|-----|--------------------------------|-----------|-------------|----------|----|
| 1.  | Do you have pain in            | Both Ears | Right Ear   | Left Ear | No |
| 2.  | Do you have discharge from     | Both Ears | Right Ear   | Left Ear | No |
| 3.  | Do you have double vision      | Constant  | In episodes |          | No |
| 4.  | Blurred vision                 | Constant  | In episodes |          | No |
| 5.  | Numbness in your face          | Constant  | In episodes |          | No |
| 6.  | Numbness in your arms and legs | Constant  | In episodes |          | No |
| 7.  | Weakness of your arms and legs | Constant  | In episodes |          | No |
| 8.  | Mental Confusion               | Constant  | In episodes |          | No |
| 9.  | Loss of consciousness          | Constant  | In episodes |          | No |
| 10. | Difficulty with speech         | Constant  | In episodes |          | No |
| 11. | Difficulty with swallowing     | Constant  | In episodes |          | No |

Over

***Please fill in the following blanks:***

1. When did the dizziness first occur? \_\_\_\_\_
2. Are you dizzy all the time:            Yes            No
3. Does your dizziness occur in attacks? \_\_\_\_\_ If so how often? \_\_\_\_\_  
How long do the episodes last? \_\_\_\_\_  
Can you tell when an attack is about to start? \_\_\_\_\_ If so how? \_\_\_\_\_
4. Are you completely free of dizziness between attacks?    Yes            No
5. Does change of position make you dizzy?                    Yes            No
6. Do you have trouble walking in the dark?                    Yes            No
7. When you are dizzy can you stand up unsupported?        Yes            No
8. Do you know a possible cause for your dizziness? \_\_\_\_\_ If so what? \_\_\_\_\_  
\_\_\_\_\_
9. Do you know of anything that will:  
    Stop your dizziness or make it better? What? \_\_\_\_\_  
    Make your dizziness worse? What? \_\_\_\_\_  
    Bring on an attack? \_\_\_\_\_
10. Is there any relationship between eating and your dizziness? If so what? \_\_\_\_\_
11. Were you exposed to irritating fumes, paint, ect... at the onset of your dizziness? \_\_\_\_\_
12. Do you have allergies? What? \_\_\_\_\_
13. Have you ever seriously injured your head? \_\_\_\_\_ When? \_\_\_\_\_  
Were you unconscious? \_\_\_\_\_ How long? \_\_\_\_\_
14. List all medications you take regularly: \_\_\_\_\_
15. Do you think you are under any unusual strain or tension? \_\_\_\_\_
16. Has anyone in your family had similar dizziness? \_\_\_\_\_ Who \_\_\_\_\_
17. Have you been hospitalized in the last three years? \_\_\_\_\_ for what? \_\_\_\_\_
18. Do you now, or have you ever had kidney failure and need dialysis? \_\_\_\_\_

Appalachian Hearing & Balance  
1242 Hockman Pike  
Bluefield, VA 24605

Welcome to Appalachian Hearing & Balance, we want to provide excellent hearing care to you. Please tell us a little about yourself by completing this form.

**PERSONAL INFORMATION:**

PATIENT'S NAME \_\_\_\_\_  
FIRST MIDDLE LAST

MAILING ADDRESS \_\_\_\_\_

CELL PHONE \_\_\_\_\_ EMAIL \_\_\_\_\_

TELEPHONE (HOME) \_\_\_\_\_ (WORK) \_\_\_\_\_ SS# \_\_\_\_\_

BIRTHDATE \_\_\_\_\_ AGE \_\_\_\_\_ MALE \_\_\_\_\_ FEMALE \_\_\_\_\_ MARITAL STATUS \_\_\_\_\_

EMPLOYER \_\_\_\_\_ OCCUPATION \_\_\_\_\_

FULL NAME AND PHONE NUMBER OF PRIMARY CARE PHYSICIAN \_\_\_\_\_

WHOM MAY WE CONTACT IN CASE OF EMERGENCY \_\_\_\_\_

**WHO REFERRED YOU TO OUR OFFICE ?**

We like to know how our patients find our practice. If your physician, a family member, advertisement, or a friend sent you in, we want to thank them. If you learned about our office another way, it is helpful that we know.

HOW DID YOU HEAR ABOUT US? \_\_\_\_\_

**INSURANCE INFORMATION - PLEASE READ AND SIGN/INITIAL:**

**DISCLAIMER:** As a professional courtesy, we will submit your claim to your insurance provider, but this does not guarantee their payment. You accept responsibility for co-pay, deductibles, or uncovered procedures. **PLEASE INITIAL:** \_\_\_\_\_

PLEASE BRING YOUR INSURANCE CARD(S) WITH YOU TO BE COPIED FOR YOUR FILE.

If health insurance is not in your name, please provide the following information:

Name of insured \_\_\_\_\_ Relationship to patient \_\_\_\_\_

Insured's Date of Birth \_\_\_\_\_ Insured's Employer \_\_\_\_\_

I hereby authorize Appalachian Hearing & Balance to furnish information to my insurance carrier concerning my illness and treatment, and I hereby assign to her all payments for services rendered to my dependents or myself. I understand that I am responsible for payment.

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

**PLEASE READ AND SIGN/INITIAL:**

In order to keep your medical file up to date, we will be happy to provide your physician with a copy of our audiological findings. **Please initial ONE** →  
Send a copy to my physician \_\_\_\_\_ (initial)  
**DO NOT** send a copy to my physician \_\_\_\_\_ (initial)

**MEDICAL:**

Do you have pain/discomfort in your ear? Right \_\_\_ Left \_\_\_ Both \_\_\_  
 Do you have you any drainage in your ear? Right \_\_\_ Left \_\_\_ Both \_\_\_  
 Do you have a history of ear infections? Right \_\_\_ Left \_\_\_ Both \_\_\_  
 Do have ringing or other noises in your ear? Right \_\_\_ Left \_\_\_ Both \_\_\_ Is it constant or intermittent?  
 Do you have dizziness or vertigo? Yes \_\_\_ No \_\_\_  
 Have you ever had ear surgery? Right \_\_\_ Left \_\_\_ Both \_\_\_

Please describe \_\_\_\_\_

Have you seen your physician regarding any of the above? \_\_\_\_\_

Please describe other medical conditions we should be aware of: \_\_\_\_\_

**PLEASE BRING A LIST OF YOUR MEDICATIONS TO YOUR APPOINTMENT.**

Do you take any prescription medications on a regular basis? Please list:

Medication: \_\_\_\_\_ For: \_\_\_\_\_

Medication: \_\_\_\_\_ For: \_\_\_\_\_

Please check any of the following that you currently have or have had in the past:

Meningitis\_\_\_ Mumps\_\_\_ Asthma\_\_\_ Scarlet Fever\_\_\_ High Blood Pressure\_\_\_ Diabetes\_\_\_  
 Heart Trouble\_\_\_ Lung Trouble\_\_\_ Transplant\_\_\_ Malaria\_\_\_ Neurological Symptoms\_\_\_  
 Head Injury\_\_\_ Stroke/TIA\_\_\_ Parkinson's\_\_\_ Bell's Palsy\_\_\_ Measles\_\_\_ Arthritis\_\_\_  
 Cancer/Type\_\_\_\_\_ (please mark if any treatment)-Radiation Y/N, Chemotherapy Y/N

**HEARING:**

Do you think you have a hearing loss? Yes \_\_\_ No \_\_\_  
 Is there a family history of hearing loss? Yes \_\_\_ No \_\_\_ If yes, who: \_\_\_\_\_  
 Have you had noise exposure? Yes \_\_\_ No \_\_\_  
 If yes, from work/military/hobbies, etc., please specify \_\_\_\_\_  
 Have you had your hearing tested before? Yes \_\_\_ No \_\_\_ When \_\_\_\_\_ Results \_\_\_\_\_  
 Do you currently use a hearing aid? Yes \_\_\_ No \_\_\_  
 If yes, How long? \_\_\_\_\_ What type? \_\_\_\_\_ Are you satisfied with it? Yes \_\_\_ No \_\_\_

Mark the areas you have difficulty hearing/understanding and rate the level of the problem as follows:

Never ①    ¼ of the time ②    ½ of the time ③    ¾ of the time ④    Always ⑤

Communication difficulties when speaking with one person (i.e., spouse, store clerk) \_\_\_\_\_  
 Communication difficulties when speaking with small group (i.e., small dinner party, playing cards) \_\_\_\_\_  
 Communication difficulties when in a large group (i.e., church, club, meetings, lectures) \_\_\_\_\_  
 Communication difficulties with various types of entertainment (ex., movies, TV, theatre) \_\_\_\_\_  
 Communication difficulties when in a noisy environment (i.e., riding in a car, restaurants, parties) \_\_\_\_\_  
 Communication difficulties using communication devices (i.e., telephone, doorbell, PA systems) \_\_\_\_\_  
 Do you feel your hearing limits your personal or social life? Yes \_\_\_ No \_\_\_ If yes, please rate \_\_\_\_\_  
 Do problems or difficulty with your hearing upset you? Yes \_\_\_ No \_\_\_  
 Do other people suggest you have a hearing problem? Yes \_\_\_ No \_\_\_  
 Do people leave you out of conversations or become annoyed because of your hearing? Yes \_\_\_ No \_\_\_

# MEDICATION RECORD

Name: \_\_\_\_\_

Date: \_\_\_\_\_

**\*Please list ALL medications including ASPIRIN and any VITAMIN SUPPLEMENTS\***

Medication	Dose Given	Frequency (i.e. 2x per day)	Time	am
				pm

**\*If you need more space please feel free to use the back of this form\***

Please rank the following in order of importance (1-4). If a hearing aid is recommended for you:

\_\_\_\_ Improved hearing in quiet  
\_\_\_\_ Cosmetic appearance

\_\_\_\_ Improved hearing in noise  
\_\_\_\_ Expense

We believe in, and strive to provide, a convenient location with ample parking and expect our staff to always be professional, courteous and helpful. To provide you with the highest level of service, please rate your experience of the following areas:

Location and accessibility	___ Excellent	___ Average	___ Poor
Adequate of Parking	___ Excellent	___ Average	___ Poor
Convenience of appointment times	___ Excellent	___ Average	___ Poor
Friendly greeting	___ Excellent	___ Average	___ Poor
Clean and welcoming environment	___ Excellent	___ Average	___ Poor

What can we do to make your next visit more comfortable? \_\_\_\_\_

By signing below, you agree to give consent to, and agree to hold harmless (agree not to file suit or claim for damages), the audiologist, to perform cerumen removal and/or earmold impressions, if so needed. These procedures add an element of risk to the eardrum and ear canal. Some of the risk included, but are not limited to, eardrum perforations (rupture), laceration (cut), and bruising of the ear canal wall. Placing a hearing aid in the ear canal, also runs the risk listed above.

Please tell us anything else you want to share about your hearing \_\_\_\_\_

**NOTES:**


\_\_\_\_\_  
Signature

\_\_\_\_\_  
Today's Date

# Patient Health Questionnaire (PHQ-9)

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Over the *past 2 weeks*, how often have you been bothered by any of the following problems?  
(use "✓" to indicate your answer)

	Not at all	Several days	More than half the days	Nearly every day
1. Little interest or pleasure in doing things	0	1	2	3
2. Feeling down, depressed, or hopeless	0	1	2	3
3. Trouble falling or staying asleep, or sleeping too much	0	1	2	3
4. Feeling tired or having little energy	0	1	2	3
5. Poor appetite or overeating	0	1	2	3
6. Feeling bad about yourself — or that you are a failure or have let yourself or your family down	0	1	2	3
7. Trouble concentrating on things, such as reading the newspaper or watching television	0	1	2	3
8. Moving or speaking so slowly that other people could have noticed. Or the opposite — being so fidgety or restless that you have been moving around a lot more than usual	0	1	2	3
9. Thoughts that you would be better off dead, or of hurting yourself in some way	0	1	2	3

add columns:  +  +

(Healthcare professional: For interpretation of TOTAL, please refer to accompanying scoring card.) Total:

10. If you checked off *any* problems, how *difficult* have these problems made it for you to do your work, take care of things at home, or get along with other people?

Not difficult at all \_\_\_\_\_  
Somewhat difficult \_\_\_\_\_  
Very difficult \_\_\_\_\_  
Extremely difficult \_\_\_\_\_

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## **Medical Release of Records**

**The undersigned herewith authorized Appalachian Hearing & Balance to receive and/or release medical data, medical history and/or other information to any hospital, physician, agency or person for such a release of information for the purpose of consultation, prescription or future treatment and in the interest of the proper management of my disability.**

**By signing below you authorize Appalachian Hearing & Balance to occasionally send you text messages and emails about promotions or information about our practice.**

---

**Patient, Parent or Guardian Signature/Date**

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**Witness/Date**

Effective Date: January 1, 2003

- \* **Provider Note: You should consult your state law to avoid potential conflicts or contradictions with the uses and disclosures defined in this document.**
- \* **I have read the undersigned and understand the Notice of Privacy Practices.**

\_\_\_\_\_  
Patient Signature  
or

\_\_\_\_\_  
Date

\_\_\_\_\_  
Patient Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Relationship to Patient

Can confidential messages (i.e. appointment reminders) be left on your answering machine, voice mail or with a family member?

\_\_\_\_\_ Yes      \_\_\_\_\_ No

Please list persons that you authorize release of information to regarding your visits/account including all physicians, schools or agencies you have seen or have referred you

\_\_\_\_\_ **Physician** \_\_\_\_\_ Phone \_\_\_\_\_

\_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_

\_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_

\_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_

\_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_